

Mandatory conditions

The licence is granted subject to the Mandatory Conditions for the sale of alcohol by retail as set out in the Licensing Act 2003 as amended by the Licensing Act 2003 (Mandatory Licensing Conditions) Order 2010 and Order 2014.

Supply of alcohol

- 1 No supply of alcohol may be made under this premises licence:
 - (a) At a time when there is no designated premises supervisor in respect of the premises licence or,
 - (b) At a time when the designated premises supervisor does not hold a personal licence or his personal licence is suspended.
- 2 Every retail sale or supply of alcohol made under this licence must be made or authorised by a person who holds a personal licence.

Irresponsible Promotions

- 1 The responsible person must ensure that staff on relevant premises do not carry out, arrange or participate in any irresponsible promotions in relation to the premises.
- 2 An irresponsible promotion means any one or more of the following activities, or substantially similar activities, carried on for the purpose of encouraging the sale or supply of alcohol for consumption on the premises—
 - (a) Games or other activities which require or encourage, or are designed to require or encourage, individuals to—
 - (i) drink a quantity of alcohol within a time limit (other than to drink alcohol sold or supplied on the premises before the cessation of the period in which the responsible person is authorised to sell or supply alcohol), or;
 - (ii) drink as much alcohol as possible (whether within a time limit or otherwise).
 - (b) provision of unlimited or unspecified quantities of alcohol free or for a fixed or discounted fee to the public or to a group defined by a particular characteristic in a manner which carries a significant risk of undermining a licensing objective;
 - (c) provision of free or discounted alcohol or any other thing as a prize to encourage or reward the purchase and consumption of alcohol over a period of 24 hours or less in a manner which carries a significant risk of undermining a licensing objective;
 - (d) selling or supplying alcohol in association with promotional posters or flyers on, or in the vicinity of, the premises which can reasonably be considered to condone, encourage or glamorise anti-social behaviour or to refer to the effects of drunkenness in any favourable manner;
 - (e) dispensing alcohol directly by one person into the mouth of another (other than where that other person is unable to drink without assistance by reason of disability).

Potable Water

The responsible person must ensure that free potable water is provided on request to customers where it is reasonably available.

Age Verification

- 1 The premises licence holder or club premises certificate holder must ensure that an age verification policy is adopted in respect of the premises in relation to the sale or supply of alcohol.
- 2 The designated premises supervisor in relation to the premises licence must ensure that the supply of alcohol at the premises is carried on in accordance with the age verification policy.
- 3 The policy must require individuals who appear to the responsible person to be under 18 years of age (or such older age as may be specified in the policy) to produce on request, before being served alcohol, identification bearing their photograph, date of birth and either—
 - (a) a holographic mark, or
 - (b) an ultraviolet feature.

Small Measures

The responsible person must ensure that—

- (a) where any of the following alcoholic drinks is sold or supplied for consumption on the premises (other than alcoholic drinks sold or supplied having been made up in advance ready for sale or supply in a securely closed container) it is available to customers in the following measures—
 - (i) beer or cider: ½ pint;
 - (ii) gin, rum, vodka or whisky: 25 ml or 35 ml; and
 - (iii) still wine in a glass: 125 ml.
- (b) these measures are displayed in a menu, price list or other printed material which is available to customers on the premises; and
- (c) where a customer does not in relation to a sale of alcohol specify the quantity of alcohol to be sold, the customer is made aware that these measures are available.”

Alcohol minimum permitted price

- 1 A relevant person shall ensure that no alcohol is sold or supplied for consumption on or off the premises for a price which is less than the permitted price.
- 2 For the purposes of the condition set out in paragraph 1 –
 - (a) “duty” is to be construed in accordance with the Alcoholic Liquor Duties Act 1979
 - (b) “permitted price” is the price found by applying the formula—
$$P = D + (D \times V)$$
Where—
 - i) P is the permitted price,

- ii) D is the amount of duty chargeable in relation to the alcohol as if the duty were charged on the date of the sale or supply of the alcohol, and
 - iii) V is the rate of value added tax chargeable in relation to the alcohol as if the value added tax were charged on the date of the sale or supply of the alcohol;
- (c) “relevant person” means, in relation to premises in respect of which there is in force a premises licence—
- i) the holder of the premises licence;
 - ii) the designated premises supervisor (if any) in respect of such a licence; or
 - iii) the personal licence holder who makes or authorises a supply of alcohol under such a licence;
- (d) “relevant person” means, in relation to premises in respect of which there is in force a club premises certificate, any member or officer of the club present on the premises in a capacity which enables the member or officer to prevent the supply in question; and
- (e) “valued added tax” means value added tax charged in accordance with the Value Added Tax Act 1994.
- 3 Where the permitted price given by Paragraph (b) of paragraph 2 would (apart from this paragraph) not be a whole number of pennies, the price given by that sub-paragraph shall be taken to be the price actually given by that sub-paragraph rounded up to the nearest penny.
- 4 (1) Sub-paragraph (2) applies where the permitted price given by Paragraph (b) of paragraph 2 on a day (“the first day”) would be different from the permitted price on the next day (“the second day”) as a result of a change to the rate of duty or value added tax.
- (2) The permitted price which would apply on the first day applies to sales or supplies of alcohol which take place before the expiry of the period of 14 days beginning on the second day.

Showing of Films

- 1 Where a premises licence authorises the exhibition of films, the licence must include a condition requiring the admission of children to the exhibition of any film to be restricted in accordance with this section.
- 2 Where the film classification body is specified in the licence, unless subsection (3)(b) applies, admission of children must be restricted in accordance with any recommendation by that body.
- 3 Where
- (a) The film classification body is not specified in the licence, or
 - (b) The relevant licensing authority has notified the holder of the licence that this subsection applies to the film in question, admission of children must be restricted in accordance with any recommendation made by that licensing authority.
- 4 In this section “children” means any person aged under 18; and

“film classification body” means the person or persons designated as the authority under Section 4 of the Video Recordings Act 1984(c39) (authority to determine suitability of video works for classification).

Annex 2

Conditions consistent with the Operating Schedule

- 1 Staff on reception will ensure that only bona fide residents and their guests are allowed access to the residential part of the hotel.
- 2 An approved noise limiting device shall be installed and noise regularly monitored.
- 3 A record shall be kept of the noise levels on nights when there is live or recorded music after 22:00 hours.
- 4 Doors and windows to the restaurant/bar area shall be kept closed after 21:00 hours on the nights when there is live or recorded music.
- 5 Notices shall be placed at the exit asking all guests to leave the hotel quietly.
- 6 Staff shall be trained to ask for proof of age cards when serving alcohol at the bar.

Amendments agreed with Environmental Protection

- 7 A noise management policy shall be submitted by the applicant and agreed by the Licensing Authority. The policy shall have particular regard to the minimisation of noise associated with people leaving and entering, and actions to be taken in response to complaints.
- 8 The Premises Licence holder or a nominated deputy, shall take all reasonable steps to effect full control over all noise sources arising from the premises having particular regard to amplified and non-amplified music. The Premises Licence holder or a nominated deputy shall, where necessary, arrange for the volume of any music to be reduced or the playing ceased if, in the opinion of the Licensing Authority, reasonable cause for annoyance is likely to arise or is occurring. The Premises Licence holder shall ensure that at least one such responsible person be available on the premises at all times (contactable by Officers of the Licensing Authority), whilst members of the public remain on the premises.

Annex 3

Conditions attached after a Hearing - 30 June 2010

1. The Premises Licence holder shall provide a designated smoking area, such area to be agreed with Environmental Protection at Mendip District Council.
2. Alcohol shall not be permitted outside the premises at any time.

3. The Premises Licence holder shall provide a contact phone number to local residents and shall keep a written log of any complaints received.

Annex 4

Plans

Date of Grant: 01 September 2010

Date of Issue: 09 March 2022

Signed on behalf of Licensing Authority.....

COPY ONLY



Mendip District Council Licensing Service, Cannards Grave Road, Shepton Mallet,
Somerset, BA4 5BT

PREMISES LICENCE SUMMARY

PREMISES LICENCE NUMBER: PRL553	
Postal address of premises, or if none, ordnance survey map reference or description: Wookey Hole Hotel Wookey Hole	
Post town: Wells	Post code: BA5 1BA
Telephone number: 01749 672243	

Where the licence is time limited, the dates: Not Applicable

Licensable activities authorised by the licence & times the licence authorises the carrying out of licensable activities:															
Licensable Activities:	THE SALE BY RETAIL OF ALCOHOL														
Licensed Area:	INDOORS & OUTDOORS														
Authorised Hours:	<table><tr><td>Sunday</td><td>09:00 – 00:00</td></tr><tr><td>Monday</td><td>09:00 – 00:00</td></tr><tr><td>Tuesday</td><td>09:00 – 00:00</td></tr><tr><td>Wednesday</td><td>09:00 – 00:00</td></tr><tr><td>Thursday</td><td>09:00 – 00:00</td></tr><tr><td>Friday</td><td>09:00 – 02:00</td></tr><tr><td>Saturday</td><td>09:00 – 02:00</td></tr></table>	Sunday	09:00 – 00:00	Monday	09:00 – 00:00	Tuesday	09:00 – 00:00	Wednesday	09:00 – 00:00	Thursday	09:00 – 00:00	Friday	09:00 – 02:00	Saturday	09:00 – 02:00
Sunday	09:00 – 00:00														
Monday	09:00 – 00:00														
Tuesday	09:00 – 00:00														
Wednesday	09:00 – 00:00														
Thursday	09:00 – 00:00														
Friday	09:00 – 02:00														
Saturday	09:00 – 02:00														
<u>Non-Standard Timings & Seasonal Variations</u>															
NONE															

Where the licence authorises the supplies of alcohol whether these are on and/or off supplies – ON THE PREMISES ONLY

Licensable activities authorised by the licence & times the licence authorises the carrying out of licensable activities:

Licensable Activities: THE PROVISION OF REGULATED ENTERTAINMENT

Activity: PLAYS (INDOORS & OUTDOORS)
INDOOR SPORTING EVENTS
LIVE MUSIC (INDOORS & OUTDOORS)
RECORDED MUSIC (INDOORS & OUTDOORS)
PERFORMANCES OF DANCE
(INDOORS & OUTDOORS)
ANYTHING OF A SIMILAR DESCRIPTION TO LIVE
MUSIC, RECORDED MUSIC OR PERFORMANCES OF
DANCE (INDOORS & OUTDOORS)

Licensed Area: INDOORS & OUTDOORS

Authorised Hours:

Sunday	08:00 – 00:00
Monday	08:00 – 00:00
Tuesday	08:00 – 00:00
Wednesday	08:00 – 00:00
Thursday	08:00 – 00:00
Friday	08:00 – 02:00
Saturday	08:00 – 02:00

Activity: FILMS (INDOORS)

Authorised Hours:

Sunday	08:00 – 00:00
Monday	08:00 – 00:00
Tuesday	08:00 – 00:00
Wednesday	08:00 – 00:00
Thursday	08:00 – 00:00
Friday	08:00 – 02:00
Saturday	08:00 – 02:00

Non-Standard Timings & Seasonal Variations

NONE

The opening hours of the premises:

Sunday	08:00 – 00:00
Monday	08:00 – 00:00
Tuesday	08:00 – 00:00
Wednesday	08:00 – 00:00
Thursday	08:00 – 00:00
Friday	08:00 – 02:00
Saturday	08:00 – 02:00

Non-Standard Timings & Seasonal Variations

NONE

Name, (registered) address, telephone number and email (where relevant) of holder of premises licence:

**Wookey Hole Limited
Wookey Hole
Wells
Somerset
BA5 1BA**

Registered number of holder, for example company name, charity number (where applicable): 4791698

Name of designated premises supervisor where the premises licence authorises the supply of alcohol:

Sarah Ramsey

State whether access to the premises by children is restricted or prohibited:

None

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Signed on behalf of Licensing Authority.....